Corrigendum - I

RFP No. GEM/2026/B/8224164

RFP for Selection of Managed Cloud Infrastructure Service Provider for HAWK Portal of PCCF (WL)

Sr. No.	Tender Reference	Existing Clause	Amendment
1	7.i.7 (General and Technical Eligibility)	The bidders should have valid • CMMi Level 5 (bidder) • ISO 9001:2015 - Quality Management System • ISO/IEC 27001:2022 - Information Security Management System • ISO/IEC 27017:2015 - Code of practice for information security controls for cloud services • ISO/IEC 27018:2019 - Protection of personally identifiable information (PII) in public clouds • ISO/IEC 20000-1:2018 - IT Service Management System • ISO 14001:2015 - Environmental Management System • SOC1, SOC2, SOC3 audit reports and • PCI DSS compliance (CSP)	**The bidder should have valid CMMi Level 5** **and** **The bidders/Cloud Service Provider (CSP) should have valid** • ISO 9001:2015 - Quality Management System • ISO/IEC 27001:2022 - Information Security Management System • ISO/IEC 27017:2015 - Code of practice for information security controls for cloud services • ISO/IEC 27018:2019 - Protection of personally identifiable information (PII) in public clouds • ISO/IEC 20000-1:2018 - IT Service Management System • ISO 14001:2015 - Environmental Management System • SOC1, SOC2, SOC3 audit reports and • PCI DSS compliance (CSP)
2	7.i.11 (General and Technical Eligibility)	Certified Manpower The bidder shall have at least twenty (10) AWS-certified professionals as on the last date of bid submission.	Certified Manpower The bidder shall have at least **ten** (10) AWS-certified professionals as on the last date of bid submission.
3	7.i.15 (General and Technical Eligibility)	Data Centre Requirements All data and workloads of ORSAC shall be hosted within India only. The proposed CSP shall have at least two (2) data centres in India located in two different seismic zones, each rated Tier III or above, and shall support a Recovery Time Objective (RTO) of not more than four (4) hours in the event of failure. The data centres shall be owned and operated by the CSP and shall not be rented from any other service provider. The workload provisioned for ORSAC shall be on dedicated infrastructure and not on shared infrastructure.	Data Centre Requirements All data and workloads of ORSAC shall be hosted within India only. The proposed CSP shall have at **least one (1) data centres in India**, rated Tier III or above, and shall support a Recovery Time Objective (RTO) of not more than four (4) hours in the event of failure. The data centres shall be owned and operated by the CSP and shall not be rented from any other service provider. The workload provisioned for ORSAC shall be on dedicated infrastructure and not on shared infrastructure.
4	7.ii.4 (Technical Bid Evaluation Criteria)	Number of MeitY-empanelled data centre locations in India offered by the proposed CSP, physically located in different seismic zones - More than 2 locations: 10 Marks	Number of MeitY-empanelled data centre locations in India offered by the proposed CSP, physically located in different seismic zones - **1 location: 5 Marks** **≥ 2 locations: 10 Marks**

Sd/-

CHIEF EXECUTIVE